



### **FOOD & BEVERAGE MANAGEMENT**

### **Programme Overview**

- Analysing and understanding your current Food and Beverage operation
- □ Identifying what your Food and Beverage operation should look like
- Understanding and managing your resource and personnel requirements
- Managing the revenue and profitability of your food and beverage operation
- Effective stock management, controls and procedures
- Leading and growing your Food and Beverage business
- Providing exceptional service and customer experience

### Who is this Certificate suitable for?

- Golf Club Managers
- Deputy Golf Club Managers / Operations Managers
- Food and Beverage / Clubhouse

  Managers who have already completed
  the CCL Training CMT 1 and 2 courses
- Honorary Secretaries

# BOOK NOW >>

**Next course:** November 26-27 2024, Coventry

Rate: £625 GCMA members

£695 Associate Partner Members

£775 Non-members

## Learning and Development Outcomes for YOU and YOUR CLUB

You will gain a thorough understanding of all individual elements of Food and Beverage operations from a management perspective. You will develop skills and knowledge that a high performing General Manager must be able to effectively lead upon within their role when overseeing a Food and Beverage Department.

You will gain a deep understanding of the current performance of your Food and Beverage operation and map out a Strategic Plan for high level food and beverage service delivery and performance that you and your club can implement immediately and for long term success.



### in Golf Operations and Hospitality

This Certificate forms part of the GCMA Advanced Management Award in Golf Operations and Hospitality

### Other Certificates in this Award

- Marketing Strategy
- Sales & Service Delivery
- Golf Course Management for Golf Club Managers

